

There's Something Different About Your Bill.

It's a new look for your Baldwin EMC bill. In an effort to make it easier to understand and provide more information about power use, we've redesigned the bill you receive.

Starting this month, look for charts displaying your daily meter readings and weather data from the previous month. This information will help you see how outside

conditions, such as temperatures, affect your power use and how that makes a difference in your costs.

We've also created more space for helpful information about Baldwin EMC's events and programs, along with energy efficiency tips that can make your power bill lower.

Check out the back of this insert for ways to make paying your bill even easier.

BALDWIN



Your Touchstone Energy[®] Cooperative

MEMBER FOCUSED

We'll use this area to keep you informed about Baldwin EMC's news, events and programs.

Here's where you can find your bill's due date and a summary of your current charges.

This area displays your meter readings for each day of the bill cycle.

Use this chart to compare your power use to each day's weather. You might notice that on really cold or hot days, your power use increases.

BALDWIN



Your Touchstone Energy[®] Cooperative

(251) 989-6247 or (800) 837-3374
P.O. Box 220 • Summerdale, AL 36580
www.baldwinemc.com

COOPERATIVE MEMBER
1234 YOUR STREET
YOUR TOWN, STATE 54321

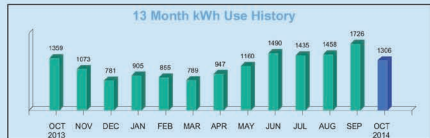
Summary Of Charges

Account Number:	Balance from Last Bill	\$389.31
Bill Date	Payment - Thank You	\$389.31 CR
Days Billed	Current Charges:	
Cycle Number	Basic Service	\$27.95
	Electricity Used	\$125.11
	State Utility Taxes	\$9.49
	Current Charges	\$162.55
Electricity Used Includes:	Current Charges must be paid by	11/16/14
PCA of 0.02785 per kWh	Total Amount Due	\$162.55
Current Charges - MUST BE PAID BY 11/16/14 OR ADDITIONAL CHARGES MAY APPLY		

Detail of Current Use

Meter Number	Current Reading	Previous Reading	kWh Used	Multiplier	kWh*	kW
13083	11777	1306	1	1306	3	

Meter Reading from 09/19/14 to 10/20/14



Period	Days	kWh Used	Daily Use
Current Bill	31	1306	42
Last Bill	31	1726	56
One Year Ago	30	1359	45

Please Return Lower Portion With Your Payment To Ensure Proper Credit to Your Account. Retain Upper Portion For Your Records.

BALDWIN



Baldwin EMC
P.O. Box 220
Summerdale, AL 36580

Your Kiosk Bar Code



00000000 00 00000137 000 0301 I=1

COOPERATIVE MEMBER
1234 YOUR STREET
YOUR TOWN, STATE 54321

Here's a quick look at your due date and current charges.

Bill Date:	10/27/14
Account Number:	
Current Charges:	\$162.55
Current Charges Due By:	11/16/14
TOTAL AMOUNT DUE:	\$162.55

Amount Paid \$

Please enter any address or phone corrections in the spaces provided below:

Member Signature Required

00062860040000162557

Have you changed your address or phone number? Tell us here.



Meters may not report a reading every day. Days without readings will be skipped on the chart and the next reading will include the kilowatt use for the day or days skipped. This will not affect your total kilowatt use for the month or your bill. Only advanced meters will have daily readings.

Day	20	21	22	23	24	25	26	27	28	29	30	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20
Average	79	79	77	73	76	74	74	74	77	80	77	75	79	76	61	60	69	74	76	75	76	76	76	78	67	66	68	65	73	66	63

Visit www.baldwinemc.com or call us today!
(251) 989-6247 or (800) 837-3374

No Deposits. No Late Fees.

Prepay Power gives you the option to pay in advance for electricity. You can pay how much you want to, when you want to, instead of paying a monthly bill for electricity you have already used.

Office Hours & Locations

Monday through Friday
8 a.m. to 4:30 p.m.

Headquarters:

19600 State Highway 59
Summerdale, AL 36580

South Baldwin District:

21801 University Lane
Orange Beach, AL 36561

North Baldwin District:

47525 State Highway 59
Bay Minette, AL 36507

Mailing Address:

P.O. Box 220
Summerdale, AL 36580

Website:

www.baldwinemc.com

Call Center:

Monday through Friday
7 a.m. to 6 p.m.

Phone:

(800) 837-3374
(251) 989-6247

Fax:

(251) 989-0133

Changed your address?

Please use the space on the other side of this stub to send us any address or phone number changes. To change your address online, visit our website, www.baldwinemc.com.

Contact Us:

Pay your bill online or contact member service at www.baldwinemc.com.

Call our Member Service Center at (251) 989-6247 or (800) 837-3374 from 7 a.m. to 6 p.m. weekdays.

To report a power outage call (251) 989-9999, anytime.

Visit our office in Summerdale, Bay Minette or Orange Beach, open 8 a.m. to 4:30 p.m. weekdays.

We Need Your Number

Baldwin EMC uses phone numbers to track outages. If you change your phone number, please let us know as soon as possible. Change it online at www.baldwinemc.com or give us a call at (251) 989-6247 or (800) 837-3374.

This institution is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.asc.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov

Scan this bar code at any of Baldwin EMC's Easy Pay Kiosks for round-the-clock access to your account.

Don't miss the helpful tips located here on the back of your bill, including easy payment options, Baldwin EMC's contact information and other handy information.

Questions about something you see or don't see on the new bills? Contact one of our member service representatives at (251) 989-6247. Or look for the answer to your question on our website, www.baldwinemc.com.